

JAMES D. BURSEY

SENIOR IT PROJECT & PROGRAM LEADER

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EXECUTIVE PROFILE

Mission-focused technology and program leader with 15+ years of experience leading enterprise transformation, Agile delivery, technology modernization, and cross-functional change across higher education, consulting, SaaS, cloud infrastructure, cybersecurity, energy, healthcare, and financial services. Brings structure to ambiguity, aligns diverse stakeholders, and translates technology investments into measurable organizational outcomes.

CORE EXPERTISE Enterprise Program Delivery | Workday / ERP | Agile & Scrum | PMO Governance | Business Analysis | Change Management | Executive Communications | Vendor Leadership | Process Transformation | Risk & Dependency Management

PROFESSIONAL EXPERIENCE

Senior IT Project Manager | University of Maryland | Apr 2023-Present

- Lead enterprise technology modernization spanning Workday HCM, classroom technology, business process transformation, and PMO strategy across academic and administrative stakeholders.
- Coordinate a multi-year modernization program across 330+ learning spaces, aligning facilities, engineering, networking, vendors, and academic partners.
- Guide governance, planning, testing, readiness, risk management, and executive communication for complex cross-functional initiatives.

Program Manager | University of Michigan - Sisters Rise Up | Oct 2023-Jan 2026 | *Part-Time Engagement*

- Managed a mission-driven mentorship and tutoring program supporting minority female high-school students pursuing computer science pathways.
- Aligned program collaborators, operations, participant experience, communications, and delivery priorities to strengthen access, belonging, and student outcomes.

Senior Technical Project Manager | California Community Colleges | Jan 2024-Jun 2024 | *Part-Time Engagement*

- Provided technical project leadership within a large, distributed statewide higher-education technology ecosystem.
- Coordinated stakeholders, priorities, dependencies, and delivery communications across a complex public-sector environment.

Senior IT Project Manager | Apex Systems / Creative Circle | Selected Engagement

- Directed delivery supporting enterprise Workday Finance, Payroll, Banking, and integration transformation across multiple business and technical workstreams.
- Coordinated governance, readiness, technical integrations, and stakeholder alignment across 30+ participants.

Scrum Master / Agile Team Coach | Flexential | 2022-2023

- Led Agile delivery practices for DevOps and platform engineering teams, improving visibility, collaboration, and continuous improvement.
- Managed sprint planning, backlog refinement, standups, reviews, retrospectives, and delivery metrics; improved team velocity by 20%.

Senior IT Project Manager | SecZetta / SailPoint Ecosystem | 2021-2022

- Managed a portfolio of 25+ concurrent identity governance and cybersecurity integration initiatives, including executive reporting and stakeholder governance.

IT Consultant / Program Lead | Baltimore Gas & Electric | 2019-2021

- Led enterprise modernization and workforce-planning initiatives, including a \$5.2M program and a \$300K solution that improved operating efficiency.

ADDITIONAL EXPERIENCE

PayPal | eBay | Morgan Stanley | Freddie Mac | CareFirst BlueCross BlueShield | Intertek

Earlier career foundation across business analysis, financial services, product implementation, enterprise technology, healthcare, and cybersecurity consulting.

EDUCATION

MBA, Data Analytics - American University | BA, Communications / Business - University of Pittsburgh

CERTIFICATIONS

PMP | PMI-ACP | CSM | SAFe 6 Practitioner | ITIL 4 Foundation | TOGAF 9.2 | AWS Certified Cloud Practitioner